



SOLANO COUNTY QUALITY ASSURANCE

QA INFORMATION NOTICE 22-08

AUGUST 1, 2022

PURPOSE: To inform our Solano County staff, contractors and general community of changes in programs, policies, or procedures at the local, State and Federal levels. QA Information Notices (INs) are sent out monthly and posted on our [website](#).

GENERAL UPDATES

22-08 (A) CalAIM – CALIFORNIA ADVANCING & INNOVATING MEDI-CAL

SOLANO COUNTY QUALITY ASSURANCE CalAIM TRAININGS (COUNTY & CONTRACTOR)

All staff, or at minimum representatives from each program, were required to attend Solano County presented trainings in July 2022 focused on CalAIM documentation updates. If you were at the training, your attendance was recorded. All clinical staff who were not able to attend these trainings are to either watch the recorded training or be trained on the information by someone who attended the training. For those who watch the recording or are trained by other staff, please complete the Training Attestation and submit to your QA Liaison. The attestation form and training materials can be found using the links below. Attestation of all staff receiving training is required by August 19, 2022.

For Contractor programs, please follow this same process to document clinical staff's participation in the CalMHSAs trainings. Please see email from QA Supervisor, Mary Kate Whall, sent on July 25, 2022, for further details.

- ◆ Resources for County Staff: [Behavioral Health - CalAIM Resources - All Documents \(sharepoint.com\)](#)
- ❖ Resources for Contractor Staff: [Mental Health Contract Agencies Solano County \(networkofcare.org\)](#)

Please contact your QA Program Liaison for support with any further questions or additional guidance on CalAIM.

CalAIM MONITORING (CONTRACTOR)

QA will be tracking and monitoring the following items for the implementation of CalAIM as required by DHCS:

TRAINING:

- CalMHSAs Trainings were to be completed by all contractor Clinical Staff prior to July 1, 2022 and provide attestation or other evidence of staff participation in training. If staff have yet to complete the trainings, you can access the training instructions here: [CalMHSAs-LMS-Instructions-5.24.22.pdf](#) and the CalMHSAs website here: <https://www.calmhsa.org/doc-trainings/>
- Solano County QA Doc Redesign Training for all clinical staff – required for County and Contractors (see information above)

POLICY UPDATES – Updated policies from contractors are due prior to September 1, 2022. If you would like to adopt Solano's policies, please communicate this with your QA Liaison. Please make any internal policy updates or agree to abide by those provided by Solano BHP, prior to September 1, 2022. Currently these are the required policies, but please update others based on CalAIM changes as needed:

- Documentation Redesign
- No Wrong Door

CLINICAL FORMS AND PROCESSES UPDATES: Contractors must submit updated forms to QA for review and approval of forms prior to implementation as soon as possible. This should be completed by September 1, 2022, with full implementation including all clients achieved by end of FY 22-23 Quarter 1.

- Assessment (youth and/or adult)
- Problem List

- Care Plan
- Progress Note
- Telehealth Consent
- Treatment Plan (a new Treatment Plan is not required, but if it is updated, it must be submitted for review)

22-08 (B) FRAUD, WASTE, AND ABUSE (COUNTY & CONTRACTOR)

Fraud, waste, and abuse have always been monitored and addressed throughout Solano BHP. With CalAIM documentation redesign, there is a decreased focus on disallowance and recoupment related to certain documentation requirements. Solano BHP will largely focus on disallowances based on detecting fraud, waste, and abuse. It is important to acknowledge that the majority of staff strive to work ethically, and most mistakes made in clinical documentation are not fraud, waste or abuse. Please [review CalMHSA's training slides](#) for further details on definitions of these terms and examples of each.

AVATAR UPDATES

22-08 (C) NEW CLINICAL AVATAR FORMS (COUNTY & CONTRACTORS USING AVATAR ONLY):

PROGRESS NOTE CALAIM22 – The new Individual Progress Note CalAIM22 has been developed to meet CalAIM requirements and with a focus on increased efficiency for staff. The functionality of the new form also allows for a Care Plan to be developed when needed. This form and the associated report should be ready to roll out in August 2022.

YOUTH ASSESSMENT CALAIM22 – The new Youth Assessment CalAIM22 form in Avatar has been designed to be as lean and time efficient as possible, utilizing the seven CalAIM assessment domains and utilizing multiple time saving techniques to minimize time/effort needed for documentation. This form and the associated report should be ready to roll out in August 2022.

We look forward to continuing to partner on implementing this and future State and Federally mandated initiatives that help to inform and protect the rights of those we serve.

Approved by Rob George, LCSW
MH Services Manager, Sr., Quality Assurance, Access/Managed Care, Avatar Planning

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